



# Agostino's story

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My name is Agostino and I am 51 years old. My job is delivering food by bicycle. I have two daughters, but we hardly ever speak. Their mother and I no longer live together because we are divorced.



I live with my mother, as I cannot afford to pay rent after the divorce. Rent is very expensive in this city.



A few months ago I was working as a janitor for a company. I repaired things that were broken, carried boxes, and helped when anyone needed it. One day the company fired me. I did not understand why.



I saw many people delivering food by bicycle. I can ride a bicycle, so I knocked on the door of a big delivery company. They offered me three euros for each delivery. I make 40€ per day, 60€ if I am very lucky and the customers tip me.



I get no paid holiday, no sick pay, hardly any rights at all. I do not think that is right, but I need the job. Most of the other employees are immigrants from all over the world.



Many delivery people are injured in accidents every day. Then, when a 25-year-old deliveryman was hit by a car and died, the authorities started noticing us. It is a shame he had to die before that happened.



Together with delivery people from other companies, I took a course on workers' rights with a local union. They offered us legal advice free of charge. We struggled to get more recognition and rights.



After a long time all our hard work paid off. One big delivery company had to pay a huge fine and to give workers permanent jobs. It was the first time that had happened anywhere in the whole world. It looks like things are starting to improve.



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